FEINROHREN GL

G.L. S.r.l.
Società a Socio Unico
Soggetta all'attività di direzione
e coordinamento della Soc.ZETAESSE S.p.A./
GRUPPO FEINROHREN S.p.A.

C.F./reg. imp./P.IVA IT02368020166

S.S. 525 del Brembo, 11
24040 | OSIO SOPRA (BG) - Italy

Tel 035 500610 / 035 501710

TECHNICAL NOTE
STORAGE AND USE OF SELF-ADHESIVE MATERIALS

A. STORAGE

Self-adhesives are manufactured using water-based dispersion adhesives and are therefore sensitive to direct exposure and to sunlight.
Self-adhesive materials must therefore be stored and used in covered indoor environments, not exposed to rain or bad weather.
Storage and use temperatures must be between +7°C and +30°C; otherwise their adhesiveness may be compromised.
It is recommended that self-adhesives be used within 60 days of their manufacture.

B. APPLICATION

Self-adhesives are "pressure-sensitive" adhesives; their application must therefore be carried out by applying uniform pressure on the surface (approx. 0.3 kg/cm^2), preferably by means of a roller (calendering), and in any case avoiding the formation of air bubbles.
The metal material to which the self-adhesive material is applied must be dry and clean, with a surface temperature between +5°C and +25°C.
Any cleaning of the "metal sheets" must be carried out "dry", with dry cloths and without the use of liquid solvents, which could compromise the effectiveness of the adhesive.
In the case of elastic self-adhesive materials (flexible foams), they must not be stretched during application, to avoid subsequent shrinkage with detachment from the substrate.

NB: the above rules are general guidelines covering the most common applications of self-adhesive materials; in case of doubt or for special applications, it is good practice to request specific information.

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GENERAL TERMS AND CONDITIONS OF SALE

1. Application. These General Terms and Conditions of Sale (the "Conditions") apply to all contractual relationships between G.L. s.r.l. and its customers (the "Customers", the "Customer").
By sending an order (the "Order") or accepting a contractual proposal, the Customer fully and unreservedly accepts these Conditions and also consents to the processing of personal data pursuant to EU Regulation 679/2016.
Any general or special conditions of sale of the Customer shall not apply if they are incompatible with, in conflict with or different from these Conditions, even only in part.

2. Catalogue. Also with a view to the continuous improvement of its products, G.L. s.r.l.'s catalogues and price lists may be modified at any time, even without notice to the Customer. Their reproduction, even partial, is expressly prohibited.

3. Orders. G.L. s.r.l. reserves the right to evaluate the Customer's Order; the Order does not bind or oblige G.L. s.r.l. until G.L. s.r.l. itself issues an explicit written approval in the form of an order confirmation (the "Order Confirmation").

4. Delivery terms. With the Order Confirmation, G.L. s.r.l. will communicate the delivery terms for the goods, which are however always to be considered purely indicative. Failure by G.L. s.r.l. to meet the aforementioned delivery terms shall not entitle the Customer to defer payments and/or to claim indemnities, compensation, penalties and/or sums by way of damages. After 3 (three) months from the indicated delivery date, the Customer may withdraw from the contract and shall be entitled only to the refund of any sums already paid in advance for the supply, excluding damages and/or indemnities of any kind.
In any case, without prejudice to the provisions of article 7 below, no charge of any kind may be attributed to G.L. s.r.l. if the goods have not been delivered or have been delivered late due to force majeure or fortuitous events. By way of example only and without limitation, fortuitous events also include strikes, interruptions or suspensions of electricity supply and the suspension of transport services.

5. Prices and payments. The prices indicated in G.L. s.r.l.'s price list and/or in commercial offers to the Customer and, in any case, all prices communicated to the Customer, are understood to be exclusive of VAT and ex works (Incoterm Ex-Works), unless different delivery terms have been agreed in writing between G.L. s.r.l. and the Customer.
The Customer shall make payments according to the methods and timing indicated in the Order Confirmation or in any specific contractual conditions in force with the Customer.
The prices indicated in G.L. s.r.l.'s price list and, in any case, all prices communicated to the Customer have been set taking into account current general economic circumstances. In the event of significant economic changes, such as changes in the cost of raw materials, energy costs, consumables and, in general, all production costs, beyond the reasonable control of G.L. s.r.l., G.L. s.r.l. shall have the right to apply the relevant increases to the list prices and/or to the prices applied to the Customer.

6. Retention of title to the goods – Late payment. The goods remain the property of G.L. s.r.l. until full payment of the price. In the event of delay with respect to the agreed payment terms, G.L. s.r.l. shall have the right to suspend and/or cancel all pending orders and also to revoke any discount/bonus granted to the Customer. Furthermore, the Customer shall lose the benefit of the payment term and shall therefore pay G.L. s.r.l. all sums due up to that time. Late payment interest pursuant to Legislative Decree no. 231/2002 shall also be applied.

7. Fortuitous events, force majeure, unforeseeable events. In the event of force majeure and/or fortuitous events or events in any case not foreseeable with normal diligence that affect G.L. s.r.l.'s contractual obligations and, more generally, the contractual agreements in progress – such as, by way of example only, natural disasters, riots, wars, pandemics, strikes, operational disruptions, labour disputes, actions taken by the Government or by the Public Authority or, in any case, all other circumstances beyond the reasonable control of G.L. s.r.l. – for the entire duration of such event and/or for the entire duration of the consequences of such event, G.L. s.r.l. shall in no way be liable for delays and/or failure to deliver and/or failure to provide services and shall therefore not be required to pay the Customer any indemnity or compensation of any kind. Likewise, it shall not be able to maintain the contractual

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conditions in progress, including, by way of example only, the contractually agreed prices.
Should one or more of such events occur, G.L. s.r.l. may, where possible, activate a procedure aimed at defining by mutual agreement the contractual adjustment permitted by the current situation; if this is not possible or the Customer does not consent to the proposed adjustment, G.L. s.r.l. shall have the right to withdraw from the contract, without being required to pay the Customer any indemnity or compensation of any kind and without prejudice to the regular payment, by the Customer, of the supplies already made.

8. Complaints and disputes concerning the goods. No complaint or dispute concerning the goods will be considered by G.L. s.r.l. unless made by registered letter or certified e-mail (p.e.c.) no later than 8 days from the date of delivery of the goods, ex works (Incoterm Ex-Works).
Liability for any damage/shortages caused during the transport of the goods lies with the Customer.
Upon taking delivery of the goods, the Customer is obliged to check that the goods or packaging appear to be and are intact and, if not, to notify G.L. s.r.l. immediately; any complaints will be taken into consideration only if the Customer has followed this procedure.
Where the transport of the goods and the choice of the Carrier are instead the responsibility of G.L. s.r.l., G.L. s.r.l. will consider complaints about missing goods only if they have been contested to the Carrier at the time of delivery of the goods and subject to the drawing up of a report establishing the quantity and type of missing goods, also signed by the Carrier. In such case, the Customer shall send G.L. s.r.l. the transport documents bearing the explicit reservation of acceptance, stamped, dated and signed by both the Customer and the Carrier, with the driver's signature, full name and a copy of their identity document.

9. Returns. G.L. s.r.l. does not accept returns unless previously authorised in writing; in such case the goods must be returned at the Customer's expense and care to the Osio Sopra (BG) plant or to the different destination indicated by G.L. s.r.l.

10. Customer's responsibility for the use and installation of the products. The Customer is solely responsible for the choice of the product to be purchased, its suitability for the use to be made of it and its installation, also with reference to compliance with all applicable regulations and with the Technical Note, and no liability and/or charge may therefore be placed on G.L. s.r.l. Should G.L. s.r.l. provide the Customer with samples to allow the material to be tested, any subsequent Order sent by the Customer to G.L. s.r.l. shall be understood as full and unconditional acceptance of the material and of its full suitability for the use the Customer intends to make of it.

11. Warranty. The products listed in G.L. s.r.l.'s catalogue benefit from the legal warranty granted by the manufacturer. This warranty provides solely for the replacement of items showing defects attributable to the production process and confirmed by the analyses carried out by G.L. s.r.l. on the samples received from the Customer, subject to the full return of the disputed goods by the Customer. The Customer shall therefore not be entitled to the reimbursement of any sums, not even by way of damages and/or for replacement or repair costs incurred by the Customer or commissioned to third parties.

12. Governing law and jurisdiction. Any dispute relating to the interpretation and performance of these Conditions or to the interpretation, performance and termination of the contractual relationships between G.L. s.r.l. and the Customer shall be governed exclusively by Italian law. The Court of Bergamo shall have exclusive jurisdiction.